



Speaker Biographies

Welcome and Purpose of Meeting

Mary Beth Conroy, MPH

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics*

MaryBeth.Conroy@health.ny.gov

Mary Beth Conroy has over 30 years of experience at the New York State Department of Health and currently serves as the Director of the Division of Information and Statistics. The Division has a strategic goal of achieving quality and safety objectives through a targeted focus on data promotion, management, research and publications. As director, she leads the development and operations of information technology systems and advanced analytics that serve internal and external stakeholders. These data systems include the NYS All Payer Database, the NYS hospital discharge data system (SPARCS), Vital Statistics, a Medicaid data mart, NYS Health Connector, NYS Health Profiles and the governor's open data portal-Health Data NY.

Ms. Conroy holds a Master of Public Health degree with a concentration in Health Policy and Management.

Opening Remarks

Anne Schettine

*New York State Department of Health
Office of Quality and Patient Safety*

Anne.Schettine@health.ny.gov

Anne Schettine is the Acting Director of the Office of Quality and Patient Safety (OQPS), New York State Department of Health. Ms. Schettine has twenty-six years of experience in quality measurement and improvement in both private and public positions. She has experience applying quality management principles in acute care, health care provider systems and health insurance programs. Her responsibilities include providing actionable information to programs to improve the quality of care, health outcomes and patient safety for all New Yorkers; helping the New York State Department of Health to achieve the triple aim of high quality, cost-effective care that improves the health of the population.

OQPS is responsible for quality measurement programs across the Department such as health plans, hospitals, nursing homes and provider systems. OQPS is also responsible for health information programs including the State Health Information Network of New York (SHIN-NY) and the All Payer Database (APD) which provides fundamental information for quality measurement necessary in value-based care.



Speaker Biographies

NYS APD Project Update

Natalie Helbig, Ph.D.

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics*

Natalie.Helbig@health.ny.gov

Natalie Helbig is Deputy Director of the Division of Information and Statistics and is serving as an interim director for the Bureau of All Payer Systems and Informatics in the Division of Information and Statistics. Prior to working at the Department of Health, Dr. Helbig was Assistant Research Director at the Center for Technology in Government, SUNY Albany.

Dr. Helbig was also an affiliate faculty member in the College of Computing and Information's Department of Informatics and an Adjunct Professor at the Nelson A. Rockefeller College of Public Affairs and Policy's Department of Public Administration. Her research examined how public agencies design, manage, and use their data and information resources to improve performance and expand transparency and accountability.

Dr. Helbig earned her doctorate and Master's degrees in public administration and policy at the University at Albany's Rockefeller College of Public Affairs and Policy.

Josh Klemm

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics*

Josh.klemm@health.ny.gov

Josh Klemm is the Chief Information Security Officer (CISO) and Assistant Director of the Bureau of All Payer Systems and Informatics in the Division of Information and Statistics, NYS Department of Health. Mr. Klemm leads a multi-disciplinary team of Research Scientists, Program Research Specialists, Consultants, Business Analysts, and Statistical Data Analysts in building the functional and organizational components of the APD.

Mr. Klemm also serves as a Lecturer of Information Systems and Technologies with the University at Albany. His expertise is in the areas of computer networks and systems; information security and assurance; data architecture, performance tuning, and security; cryptography; SDLC and system design; and reporting.



Speaker Biographies

Previously, as the Uninsured Care Programs Reporting Unit Manager at the AIDS Institute, Mr. Klemm managed the architecture and administration of the database environment, as well as developed detailed reports analyzing participant/programmatic needs, historical quantitative analysis of participant data, and analysis of health plans and insurance utilization.

Mr. Klemm earned his Master's in Information Science with a concentration in Information Systems and Technologies at the University at Albany. During his studies he developed an organization-wide training utilization database for the United Nations Headquarters.

Overview of Original Source Data Submitter Project

Mary Beth Conroy, MPH

New York State Department of Health, Office of Quality and Patient Safety

Division of Information and Statistics

MaryBeth.Conroy@health.ny.gov

APD Data Onboarding Process

James "Jay" Arrowood, MAPTW, PMP

Optum Government Solutions

James.Arrowood@optum.com

Jay Arrowood is a certified Project Management Professional (PMP) with more than 10 years of experience leading DDI and system design projects. Mr. Arrowood has spent most of his career working on enterprise data warehousing projects and web development, serving in various roles including technical writing, training, and project management. As a project manager with Optum, he has managed implementation for the Arkansas Medicaid Enterprise (AME) Decision Support System (DSS), and is currently the project manager for the Original Source Data Submitter (OSDS) project. Mr. Arrowood earned his Master's in Professional and Technical Writing from the University of Arkansas Little Rock.



Speaker Biographies

Sheryl Patton-Dandridge

Optum Government Solutions

sheryl.patton-dandridge@optum.com

Sheryl Patton-Dandridge is currently serving as a Training Specialist for the Optum OSDS Team. Prior to working at Optum, Sheryl was a Software Training Consultant for NCR Corporation, located in Atlanta, GA for 12 years, with Dunkin Brands/Baskin Robbins as her primary client.

Ms. Patton-Dandridge is an enthusiastic trainer with 15+ years of experience delivering engaging platform and web-based training to drive operational efficiency. She is well-versed in establishing rapport with colleagues and clients to understanding training needs and assist in bridging gaps.

Ms. Patton-Dandridge studied at both UC San Diego and UC Irvine, where her concentration was in Biology and Spanish.

Bill McFerran

New York State Department of Health, Office of Quality and Patient Safety

Division of Information and Statistics

william.mcferran@health.ny.gov

Bill McFerran has over 23 years of experience at with the NYS Department of Health and currently serves as a Project Manager within the Bureau of All Payer Systems and Informatics. Mr. McFerran is a key member of the project team responsible for the development of the APD and the intake of APD Data through the Original Source Data Submitter (OSDS) system. Throughout his state service, Mr. McFerran has worked on teams responsible for the development of encounter intake systems. These systems include multiple implementations of the Medicaid Encounter Database System (MEDS, MEDSII, and MEDS III) as well as the Encounter Intake System (EIS).



Speaker Biographies

Elizabeth Silva

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics*

elizabeth.silva@health.ny.gov

Elizabeth Silva manages the Data Informatics Unit within the Bureau of All Payer Systems and Informatics in the Division of Information and Statistics, NYS Department of Health. The unit has a focus of database requirements, validation and quality analytics for the synthesis of member enrollment, provider and healthcare claims data sources into a single standardized analytic model.

Prior to working at the Department of Health, Ms. Silva worked with Health Management Systems as a part of their Third Party Recovery contract with NYS Office of Medicaid Inspector General. Her duties as the Program Manager included monitoring several products and systems in order to recover millions in Medicaid paid claims based on matching Medicare and commercial coverage to Medicaid recipient eligibility data and identifying new recovery opportunities.

Ms. Silva is pursuing the completion of her Master of Science degree in Biostatistics from the University at Albany's School of Public Health.

OSDS Companion Guides

Mary Beth Conroy, MPH

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics*

MaryBeth.Conroy@health.ny.gov

John Bock

Optum Government Solutions

John.Bock@optum.com

John Bock is the Optum State Government Solutions Engagement Manager for New York All Payer Database project and been with Optum for over three years. Prior to joining Optum, Mr. Bock worked on the New York Medicaid MMIS projects as a Business Architect and Chief Product Owner for nearly 15 years. During that time, he was assigned the most complex of projects including HIPAA 4010 and 5010,



Speaker Biographies

National Provider Identifier, Medicare crossover processing, NY State of Health (ACA Health Exchange) processes, various pricing model implementations and more.

Mr. Bock has been a co-chair within ASC X12 for 20 years and is currently Co-Chair of the workgroup responsible for writing transaction standards necessary for APD (APCD), Medicaid and Medicare encounter reporting, as well as, the Hospital Discharge data reporting standard. He has also been a member of, and material contributor to, several other national industry organizations including: the National Uniform Billing Committee (NUBC), National Uniform Claim Committee (NUCC), Workgroup for Electronic Data Exchange (WEDI), and National Association of Health Data Organizations (NAHDO).

Elizabeth Silva

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics
elizabeth.silva@health.ny.gov*

OSDS Edits

Additional Information on EIS to OSDS Migration

Mary Beth Conroy, MPH

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics
MaryBeth.Conroy@health.ny.gov*

Bill McFerran

*New York State Department of Health, Office of Quality and Patient Safety
Division of Information and Statistics
william.mcferran@health.ny.gov*

John Bock

*Optum Government Solutions
John.Bock@optum.com*



Speaker Biographies

APD Submitter Response Process and Reports

Charles V. Snead, SCPM, PMP, PMI-ACP, CSM

Optum State Government

Project Manager

chuck.snead@optum.com

Charles Snead is a Stanford Certified Project Manager, Project Management Professional, PMI Agile Certified Practitioner, and Certified Scrum Master with over twenty-five years of software development experience and over twenty years of experience managing Traditional and Agile projects and portfolios for both the private and public sectors. Mr. Snead is also an adjunct professor for the City University of New York, where he currently teaches a variety of technology courses for the Information Systems program of the School of Professional Studies.

Mr. Snead holds Master's degrees in both Information Technology and Business Administration. He has a Certificate of Advanced Project Management from Stanford University.

Sheryl Patton-Dandridge

Optum Government Solutions

sheryl.patton-dandridge@optum.com

George Weatherwax

Optum Government Solutions

george.weatherwax@optum.com

George Weatherwax is Lead Software Engineer at Optum supporting Department of Health projects. In this role, Mr. Weatherwax has developed dashboards and reports supporting both the Internal APD Analytic Portal and the APD NYS Health Connector. He has also contributed to the Data Intake, Symmetry, and Geocoding areas of the project.

Prior to Optum, Mr. Weatherwax has worked in a variety of Analytics and Data related roles. He has earned a Masters of Business Administration from the University at Albany. His Master's thesis was on 'Dashboards: Effective Visual Communication for Business Intelligence.' He is also a co-founder and leader of the Albany NY Tableau User Group.



Speaker Biographies

What to Expect During Testing

Laura Eiklenborg, MPH

Optum Government Solutions, Optum

Laura.Eiklenborg@optum.com

Laura Eiklenborg has more than 20 years of experience in health care innovation, implementation, and evaluation. This includes more than 10 years of experience leading the design of analytic frameworks to deliver data-driven insights and meaningful improvements in care delivery. As a director of business analysis and performance improvement with Optum, Laura serves as a project manager for the Original Source Data Submitter (OSDS) project and provides reporting and analytics leadership for the New York All Payer Database (APD).

Ms. Eiklenborg holds a Master of Public Health with a concentration in Maternal and Child Health.

Closing Remarks

Mary Beth Conroy, MPH

New York State Department of Health, Office of Quality and Patient Safety

Division of Information and Statistics

MaryBeth.Conroy@health.ny.gov