



**Department
of Health**



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**All Payer
Database**



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Office of Quality and Patient Safety Division of Information and Statistics Original Source Data Submitter Project (OSDS) APD Data Submitters Informational Session #17

Presented via WebEx by: NYS All Payer Database and Optum Government Solutions, Inc.

November 2020 - Empire State Plaza, Albany NY

Agenda

OSDS Announcements

OSDS Submitter Testing

OSDS Certification

OSDS Production Submissions

Questions and Answers

OSDS Announcements

OSDS System Updates

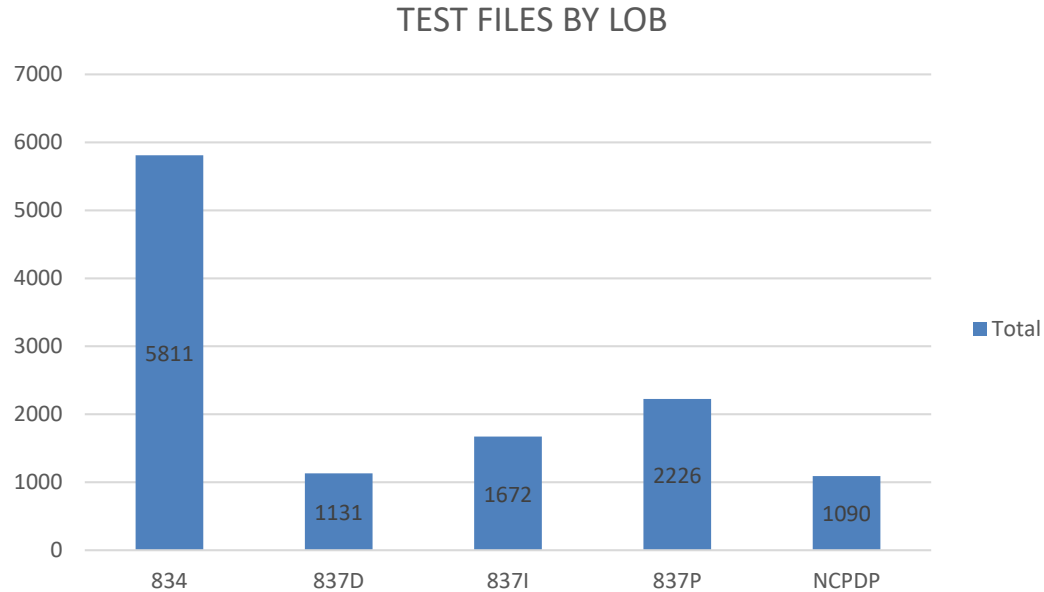
- OSDS System live for all transactions to receive Commercial & Medicare Advantage data.
- EIS to OSDS Cutover
 - EIS supports a range of downstream applications.
 - We are working with vendor and key stakeholders to remediate open issues and avoid interruptions.
- Consolidating Monthly Informational Webinar and Friday Data Submitter Forums beginning 12/3.

OSDS Submitter Testing

OSDS Submitter Testing: System Availability

- System Availability: Monday – Friday 8AM – 6PM
- System Release Schedule: Weekly on Saturdays
- Release Notes: Distributed on Friday

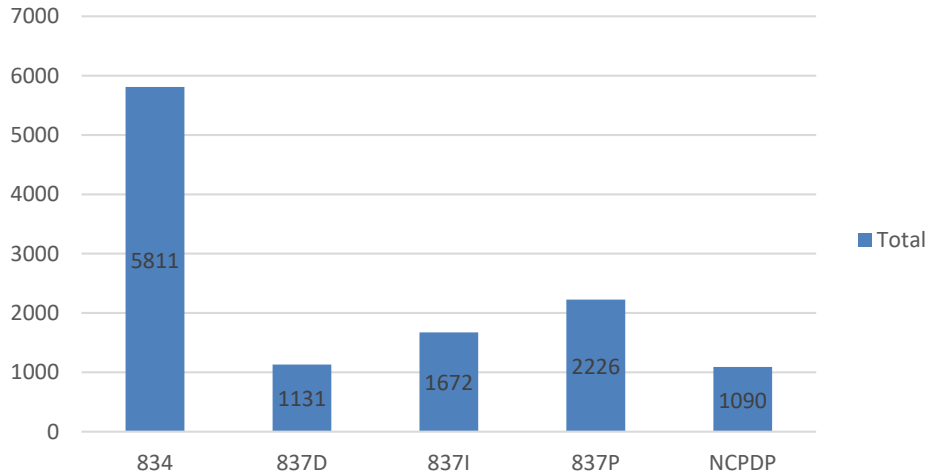
OSDS Submitter Testing: Test Files by LOB



As of 11/17/2020

OSDS Submitter Testing: Test Files by Transaction Type

TEST FILES BY TRANSACTION



Transaction Type	Number of Submitters
834	32
837D	34
837I	41
837P	44
NCPDP	29

As of 11/17/2020

OSDS Submitter Testing: System Updates

- History data is available through cycle 2237 (**July 8, 2020**)
 - EIS submitters may submit adjustments and voids to their previously submitted EIS transactions
- Member validation is occurring
- Tier II transaction edits have been updated (as of 11/17/2020):
 - 62 837 (x298, x299, x300) edits (2 since September)
 - 72 NCPDP edits (3 since September)
 - 16 834 x318 edits (one since September)
- Known issues log and release notes are distributed weekly via SFTP. SFTP connection set-up is required to receive these documents.

OSDS Submitter: Questions

- Technical questions should be submitted to the OSDS Help Desk
 - The role of the OSDS Help Desk is to resolve incidents as quickly and effectively as possible. All requests for assistance will be initiated through ServiceNow, either by phone (877) 363-5630 or by web submission: <https://optum.servicenow.com/itss2>
 - The OSDS Help Desk will be available to OSDS users 24 hours per day, seven days per week, 365 days per year – including all holidays.
- Policy, regulatory and compliance questions should be sent to apd.osds@health.ny.gov

OSDS Data Submitter Engagement

OSDS Production Certified Submitters

- All transactions are open to certification for production.
- Reminder:
 - Submitters indicated receiving Plan Identifier Errors.
 - Important that the correct Issuer-Submitter relationship is identified in the EDI registration form.
 - Please submit any changes to your EDI form to the Optum Help Desk.

Transaction	Number of Certified Submitters
834	20
837P	14
837I	15
837D	10
NCPDP	5

834, 837, and NCPDP Reminders

- NYS regulations require third-party health care payers to submit data for APD.
- DOH expects weekly submissions of data to OSDS.
- DOH working with organizations to remain in compliance.






Be sure to share information with TPA, as appropriate.

834 X318 Engagement Updates

- Thank you to all organizations that responded to engagement emails. We appreciate your hard work towards becoming certified.
- Optum Help Desk working to resolve tickets that are holding up certification.
- Extensions Request Submissions are being reviewed by DOH.

837 & NCPDP Transactions

Weekly emails for follow-up on no replies or missed due dates.

Due Date Type	Nov		Dec		Jan		Feb		Mar	
	11/09	11/23	12/07	12/21	1/4	1/18	2/08	2/22	3/08	3/22
Historical Information and Acknowledgement	11/12	 11/20								
Certification (837P, 837I, 837D, NCPDP)	11/12		 12/18							
2018 Historical Submission Completion (837P, 837I, 837D, NCPDP)	11/12			 1/19						
2019 Historical Submission Completion (837P, 837I, 837D, NCPDP)	11/12						 2/23			
2020 Historical Submission Completion (837P, 837I, 837D, NCPDP)	11/12									 3/23

OSDS Production Submissions

OSDS Production Submissions: System Availability

- Production Began: 8/3/2020 (834) & 11/9/2020 (837/NCPDP)
- System Availability: 24/7
- System Release Schedule: Bi-Weekly
 - Last production release was deployed on 10/31/2020

OSDS 834 Production Submissions

- Off-Exchange Commercial and Medicare Advantage Submitters need to have the 834 membership that aligns with encounter service dates accepted into the OSDS prior to encounter submissions.
- Once certified for production OSDS expects weekly production submissions

Questions and Answers



APD Contact Information

All Payer Systems and Informatics
Division of Information and Statistics
Office of Quality and Patient Safety
New York State Department of Health
Corning Tower Room 1911
Albany, New York 12237

Email: apd.osds@health.ny.gov

NYS Health Connector: <https://nyshc.health.ny.gov/web/nyapd/apd-osds>

Optum OSDS Helpdesk: (877) 363-5630 or by web submission: <https://optum.service-now.com/itss2>

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