



**Department
of Health**



**Department
of Health**

**All Payer
Database**



OPTUM®

Office of Quality and Patient Safety

Division of Information and Statistics

Original Source Data Submitter Project (OSDS)

APD Data Submitters Informational Session #15

Presented via WebEx by: NYS All Payer Database and Optum Government Solutions, Inc.

September 2020 - Empire State Plaza, Albany NY

Agenda

OSDS Announcements

OSDS Submitter Testing

OSDS Certification

OSDS Production Submissions

Questions and Answers

OSDS Announcements

OSDS Announcements

- All transactions open for certification.
- Production system will open once remaining Tier I & II defects are remediated.

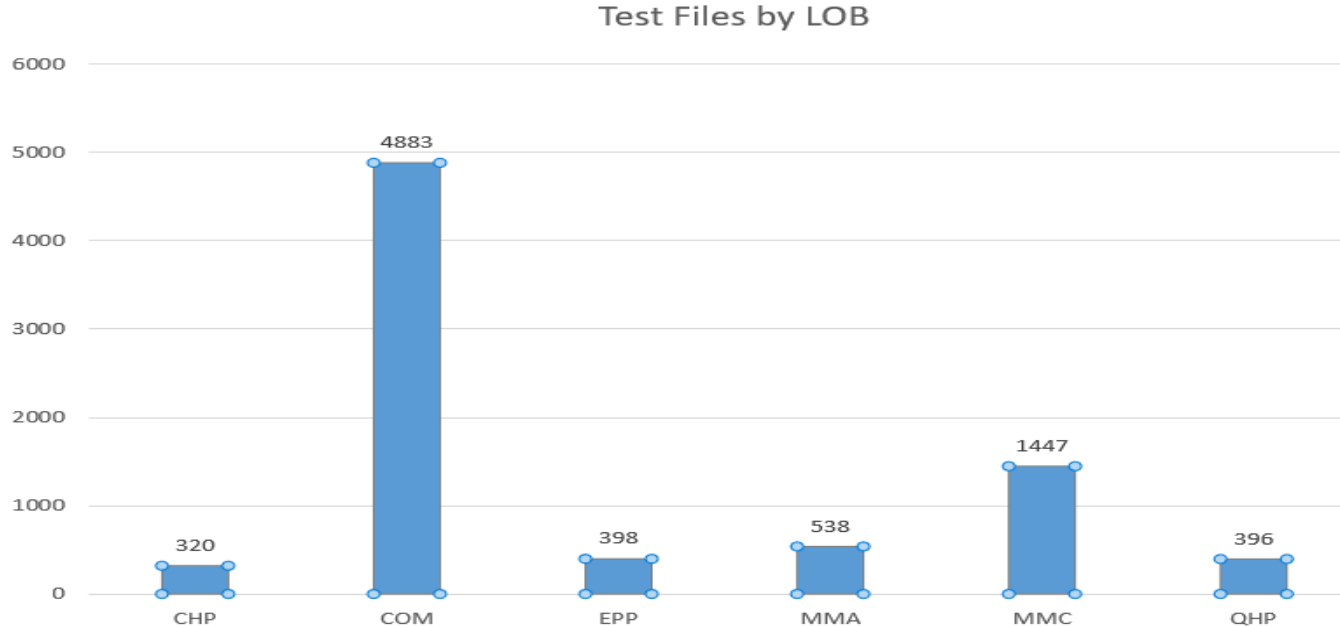


OSDS Submitter Testing

OSDS Submitter Testing: System Availability

- Submitter Testing Began: 2/18/2020
- System Availability: Initially Monday – Friday 8AM – 6PM
- System Release Schedule: Weekly on Saturdays

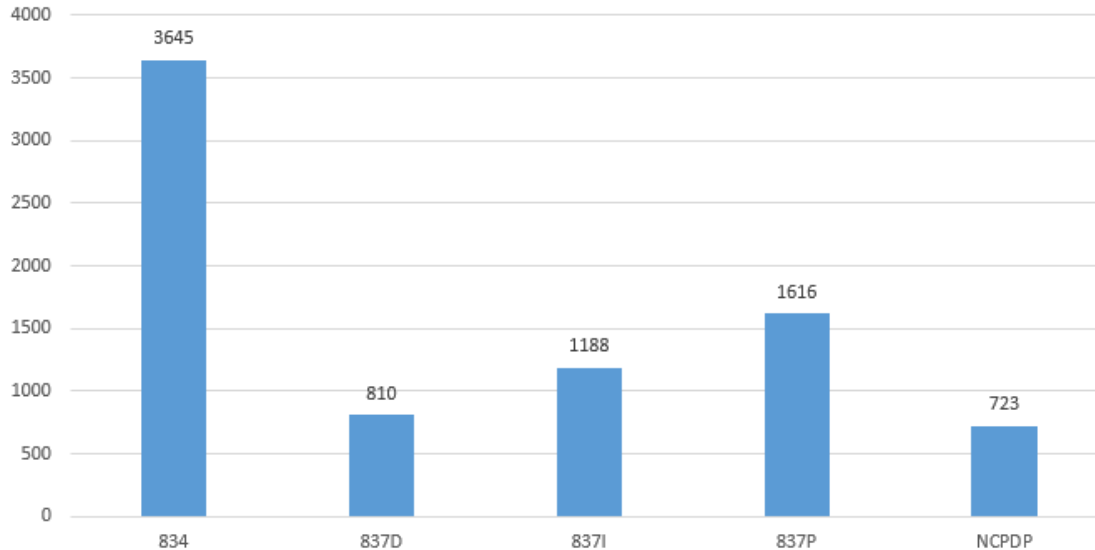
OSDS Submitter Testing: Test Files by LOB



As of 9/21/2020

OSDS Submitter Testing: Test Files by Transaction Type

Test Files by Transaction Type



| Transaction Type | Number of Submitters |
|------------------|----------------------|
| 834 | 25 |
| 837D | 24 |
| 837I | 37 |
| 837P | 42 |
| NCPDP | 23 |

As of 9/21/2020

OSDS Submitter Testing: System Updates

- History data is available through cycle 2212 (January 8, 2020)
 - EIS submitters may submit adjustments and voids to their previously submitted EIS transactions
- Member validation is occurring
- Tier II transaction edits have been updated (as of 9/21/2020):
 - 59 837 (x298, x299, x300) edits
 - 64 NCPDP edits
 - 13 834 x318 edits
- Known issues log and release notes are distributed weekly via SFTP. SFTP connection set-up is required to receive these documents.

OSDS Submitter: Questions

- Technical questions should be submitted to the Optum Help Desk
 - The role of the OSDS Help Desk is to resolve incidents as quickly and effectively as possible. All requests for assistance will be initiated through ServiceNow, either by phone (877) 363-5630 or by web submission: <https://optum.servicenow.com/itss2>
 - The OSDS Help Desk will be available to OSDS users 24 hours per day, seven days per week, 365 days per year – including all holidays.
- Policy, regulatory and compliance questions should be sent to apd.osds@health.ny.gov

OSDS Data Submitter Engagement

OSDS Certification for Production

| Transaction | Start Date |
|----------------------------|---------------|
| 834 | July 10, 2020 |
| 837 Professional | Sept 1, 2020 |
| 837 Dental | Sept 2, 2020 |
| 837 Institutional NCPDP | Sept 10, 2020 |

- DOH recognizes that not all data submitters will be certified for production by go-live.
- DOH's intent is to assure that the OSDS is available for those submitters who are already certified.

All transactions are open to certification for production

OSDS Production Certified Submitters

| Transaction | Number of Certified Submitters |
|-------------|--------------------------------|
| 834 | 10 |
| 837P | 4 |
| 837I | 2 |
| 837D | 0 |
| NCPDP | 0 |

As of 9/21/2020

834 X318 Plan Membership Regulatory Reminders

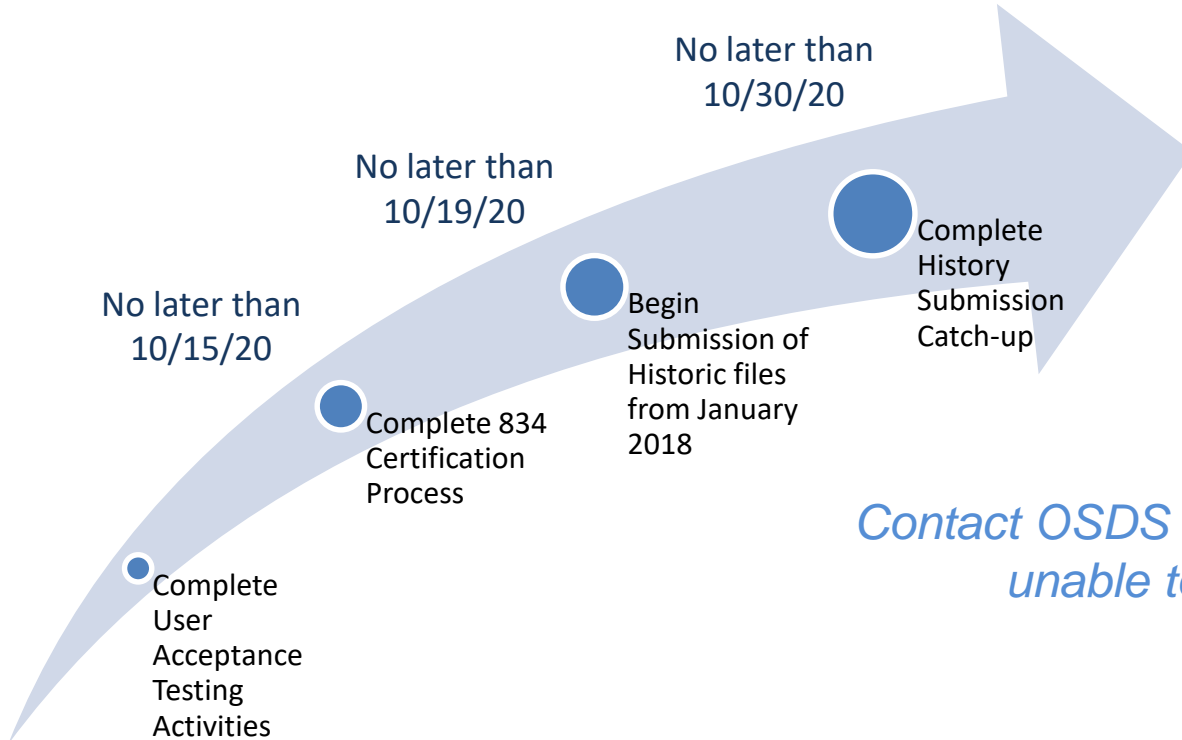
- NYS regulations require third-party health care payers to submit data for APD.
- DOH expects weekly submissions of data to OSDS.
- DOH working with organizations to remain in compliance.

Be sure to share information with TPA, as appropriate.

834 X318 Timeline

| | | Sept | | | | Oct | | | | Nov | | | |
|--|---------------------------------------|------|------|------|------|------|-------|-------|-------|------|------|-------|-------|
| Status | Due Date Type | 9/7 | 9/14 | 9/21 | 9/28 | 10/5 | 10/12 | 10/19 | 10/26 | 11/2 | 11/9 | 11/16 | 11/23 |
| 834 Production Submission Process | Due Date for Response | | | 9/21 | 9/25 | | | | | | | | |
| | Due Date for Submission to Production | | | 9/21 | | | | | | | | | |
| 834 Certification Process | Due Date for Response | | | 9/21 | 9/25 | | | | | | | | |
| | Due Date for Certification | | | 9/21 | | | | | | | | | |
| | Due Date for Submission to Production | | | 9/21 | | | | | | | | | |

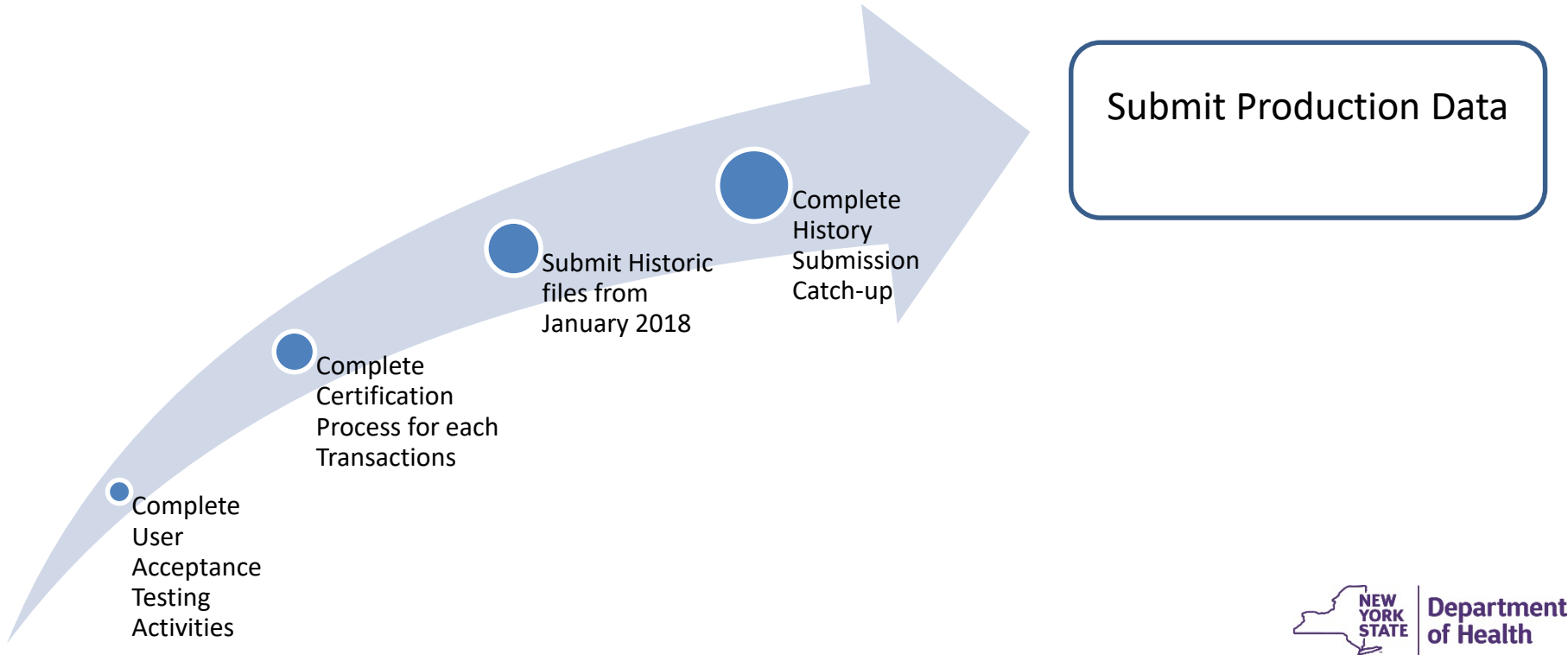
834 X318 Plan Membership



Submit 834 Weekly
Production Data
No later than 11/02/20

Contact OSDS Team if your organization is unable to meet this timeline.

837 & NCPDP Transaction



OSDS Production Submissions

OSDS Production Submissions: System Availability

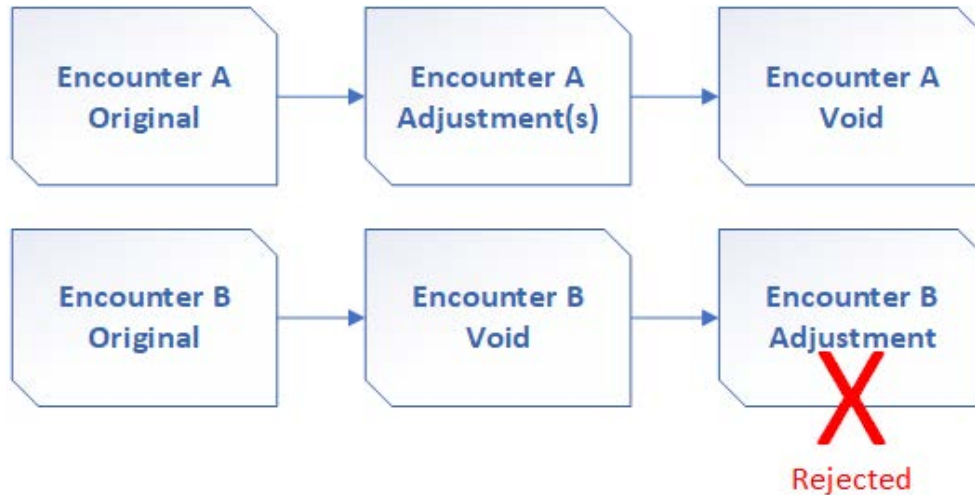
- Production (834) Began: 8/3/2020
- System Availability: 24/7
- System Release Schedule: Bi-Weekly

OSDS 834 Production Submissions

- Off-Exchange Commercial and Medicare Advantage Submitters need to have the 834 membership that aligns with encounter service dates accepted into the OSDS prior to encounter submissions.
- Once certified for production OSDS expects weekly production submissions

OSDS Encounter Production Submissions

Multiple adjudications of a given encounter must be submitted in the order of adjudication to enable correct handling of adjustment and void processing.



Questions and Answers



APD Contact Information

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Email: apd.osds@health.ny.gov

NYS Health Connector: <https://nyshc.health.ny.gov/web/nyapd/apd-osds>

Optum OSDS Helpdesk: (877) 363-5630 or by web submission: <https://optum.service-now.com/itss2>

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