



Department  
of Health



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of Health

All Payer  
Database



OPTUM®

# Office of Quality and Patient Safety

## Division of Information and Statistics

### Original Source Data Submitter Project (OSDS)

### APD Data Submitters Informational Session #14

Presented via WebEx by: NYS All Payer Database and Optum Government Solutions, Inc.

August 2020 - Empire State Plaza, Albany NY

# Agenda

OSDS Announcements

OSDS Submitter Testing

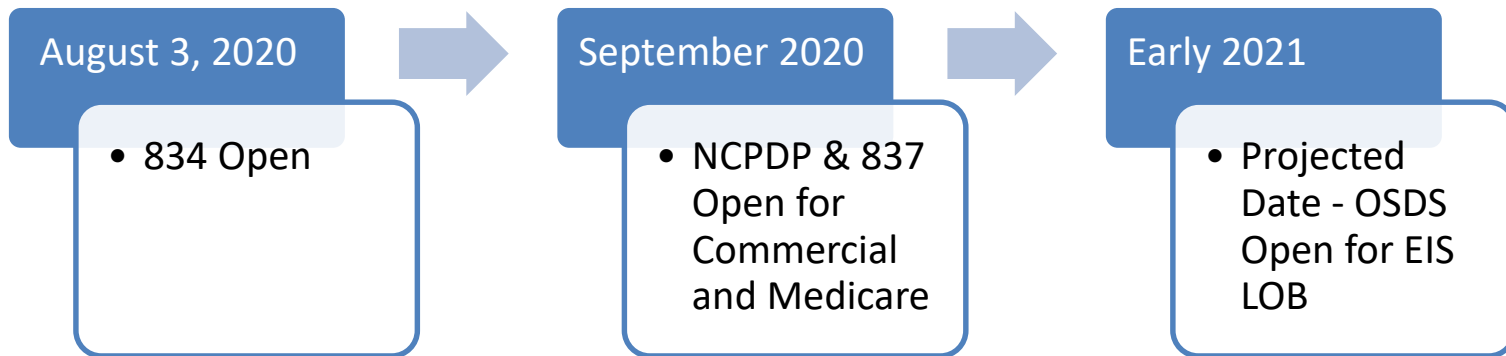
OSDS Certification

OSDS Production Submissions

Questions and Answers

# OSDS Announcements

# OSDS Announcements



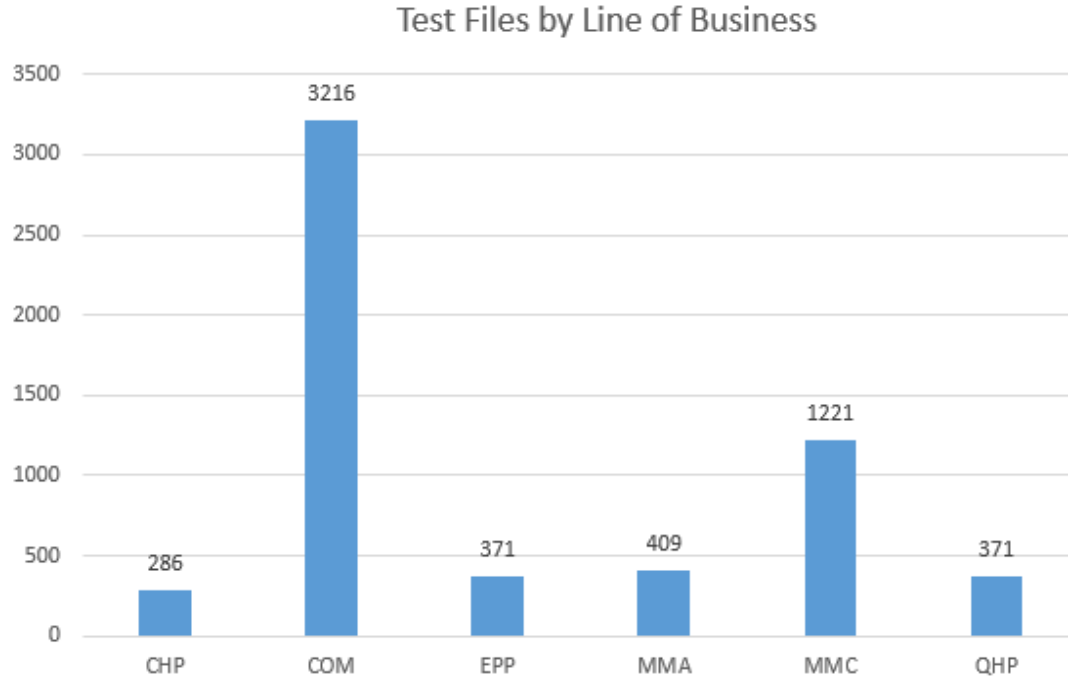
- 837 and NCPDP transactions projected to be open in production by 9/10.
- Commercial and Medicare Advantage data submissions to the OSDS must be made on a weekly basis.
- MMC, CHP, EP & QHP data will continue to be submitted to EIS.

# OSDS Submitter Testing

# OSDS Submitter Testing: System Availability

- Submitter Testing Began: 2/18/2020
- System Availability: Initially Monday – Friday 8AM – 6PM
- System Release Schedule: Weekly on Saturdays

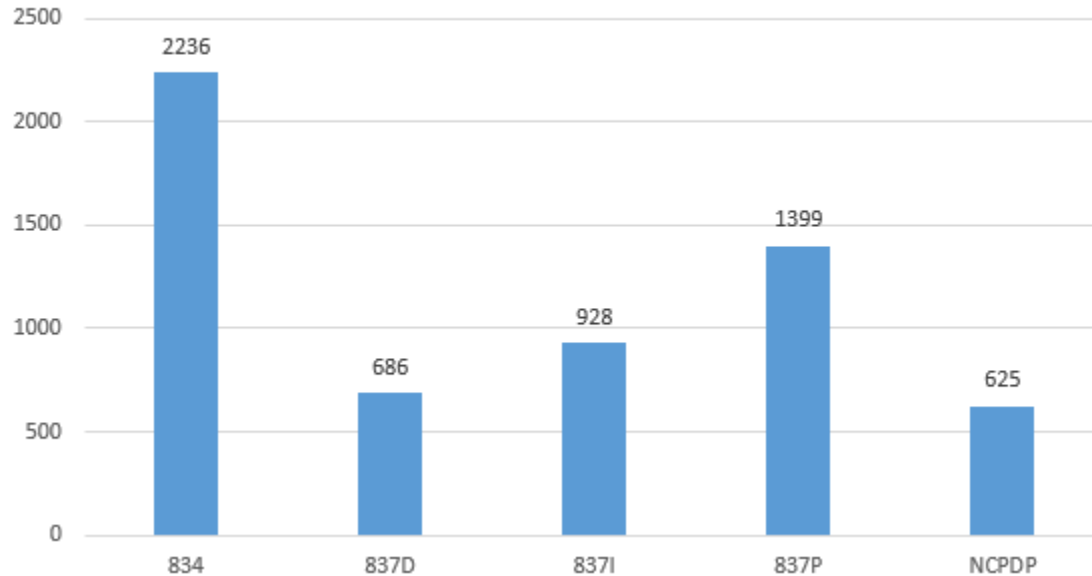
# OSDS Submitter Testing: Test Files by LOB



As of 8/24/2020

# OSDS Submitter Testing: Test Files by Transaction Type

Test Files by Transaction Type



Transaction Type	Number of Submitters
834	23
837D	23
837I	36
837P	39
NCPDP	22

As of 8/24/2020



# OSDS Submitter Testing: System Updates

- History data is available through cycle 2212 (January 8, 2020)
  - EIS submitters may submit adjustments and voids to their previously submitted EIS transactions
- Member validation is occurring
- Tier II transaction edits have been updated
  - 53 837 (x298, x299, x300) edits
  - 60 NCPDP edits
  - 17 834 x318 edits
- Known issues log and release notes are distributed weekly via SFTP. SFTP connection set-up is required to receive these documents.

# OSDS Submitter: Questions

- Technical questions should be submitted to the Optum Help Desk
  - The role of the OSDS Help Desk is to resolve incidents as quickly and effectively as possible. All requests for assistance will be initiated through ServiceNow, either by phone (877) 363-5630 or by web submission: <https://optum.servicenow.com/itss2>
  - The OSDS Help Desk will be available to OSDS users 24 hours per day, seven days per week, 365 days per year – including all holidays.
- Policy, regulatory and compliance questions should be sent to [apd.osds@health.ny.gov](mailto:apd.osds@health.ny.gov)

# OSDS Certification

# OSDS Certification for Production

Transaction	Target Start Date
834	July 10
837 Dental	As soon as defects are remediated
837 Professional	August 28
NCPDP	September 8
837 Institutional	September 14

## Dependencies

- Severity of Identified Findings
  - Remediation of Identified Findings
  - Completion of Retesting
- On July 10, 2020 the Certification for Production PowerPoint was added to the Information Library on the Health Connector.

- DOH recognizes that not all data submitters will be certified for production by 9/10.
- DOH's intent is to assure that the OSDS is available for those submitters who are already certified.

# OSDS 834

Submitter Status	Required Action
Approved for Production	<ul style="list-style-type: none"> <li>Submit historical data for service dates beginning 1/2018</li> </ul>
Not Approved for Production <ul style="list-style-type: none"> <li>- Started</li> <li>- No 834 test files submitted</li> </ul>	<ul style="list-style-type: none"> <li>Complete certification process</li> <li>Submit historical data for service dates beginning 1/2018</li> </ul>
EDI Registration Not Completed	<ul style="list-style-type: none"> <li>Work with Optum to complete registration</li> <li>Complete certification process</li> <li>Submit historical data for service dates beginning 1/2018</li> </ul>

- NYS regulations require third-party health care payers to submit data for APD.
- DOH expects weekly submissions of data to OSDS.
- DOH working with organizations to remain in compliance.
- Organization must notify DOH if unable to complete certification.

# OSDS Readiness

## Minimum Certification Requirements

- Submit at least 6 file per transaction type with 40 or more records
- Acceptance rate of 90%
- Ability to process the associated response files

## User Acceptance Testing Activities *(Areas to Work on Now)*

- Establish and test ECG Connection
- Submit files for all transactions/all Lines of Business
- Confirm ability to process response files
- Encounter Testing: Submit Original, Adjustment, and Voids
- Member Testing: Submit Adds, Changes, Cancels, and Terminations
- Volume Testing: Submit larger files
- Automation Testing

# OSDS Production Submissions

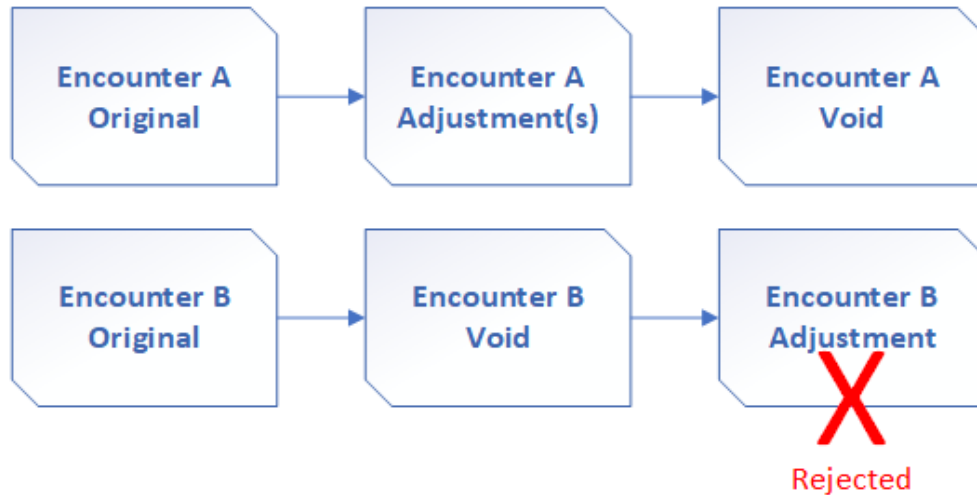
# OSDS 834 Production Submissions

- Off-Exchange Commercial and Medicare Advantage Submitters need to have the 834 membership that aligns with encounter service dates accepted into the OSDS prior to encounter submissions.
- We have received production submissions
- Once certified for production OSDS expects weekly production submissions



# OSDS Production Submissions

Multiple adjudications of a given encounter must be submitted in the order of adjudication to enable correct handling of adjustment and void processing.



# Questions and Answers



# APD Contact Information

All Payer Systems and Informatics  
Division of Information and Statistics  
Office of Quality and Patient Safety  
New York State Department of Health  
Corning Tower Room 1911  
Albany, New York 12237

Email: [apd.osds@health.ny.gov](mailto:apd.osds@health.ny.gov)

NYS Health Connector: <https://nyshc.health.ny.gov/web/nyapd/apd-osds>

Optum OSDS Helpdesk: (877) 363-5630 or by web submission: <https://optum.service-now.com/itss2>

To subscribe to the APD Listserv, send an e-mail request to [listserv@listserv.health.state.ny.us](mailto:listserv@listserv.health.state.ny.us). In the body of the message, type:

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