



**Department
of Health**



**Department
of Health**

**All Payer
Database**



OPTUM®

Office of Quality and Patient Safety

Division of Information and Statistics

Original Source Data Submitter Project (OSDS)

APD Data Submitters Informational Session #13

Presented via WebEx by: NYS All Payer Database and Optum Government Solutions, Inc.

July 2020 - Empire State Plaza, Albany NY

Agenda

OSDS Announcements

OSDS Submitter Testing

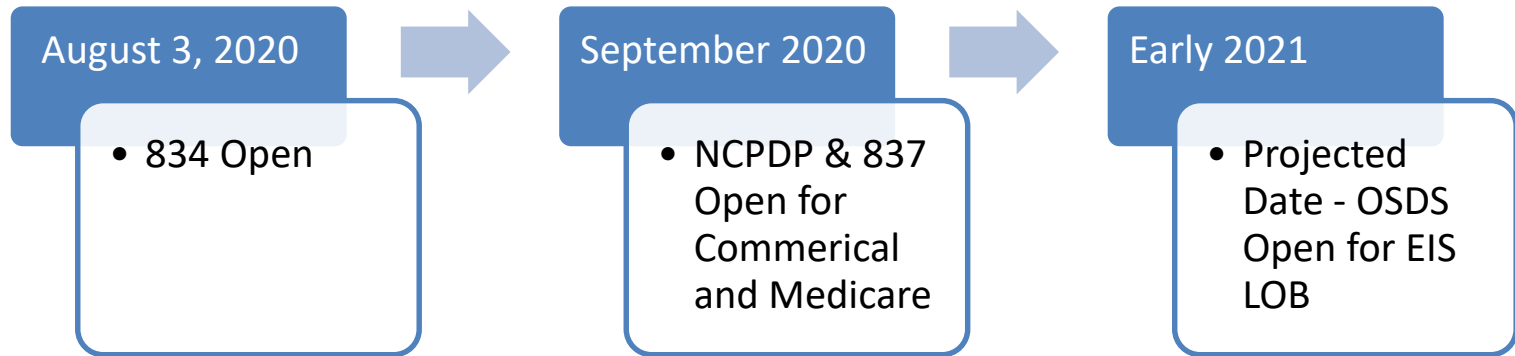
OSDS Certification

Questions and Answers

OSDS Announcements

OSDS Announcements

- Production Schedule Updates

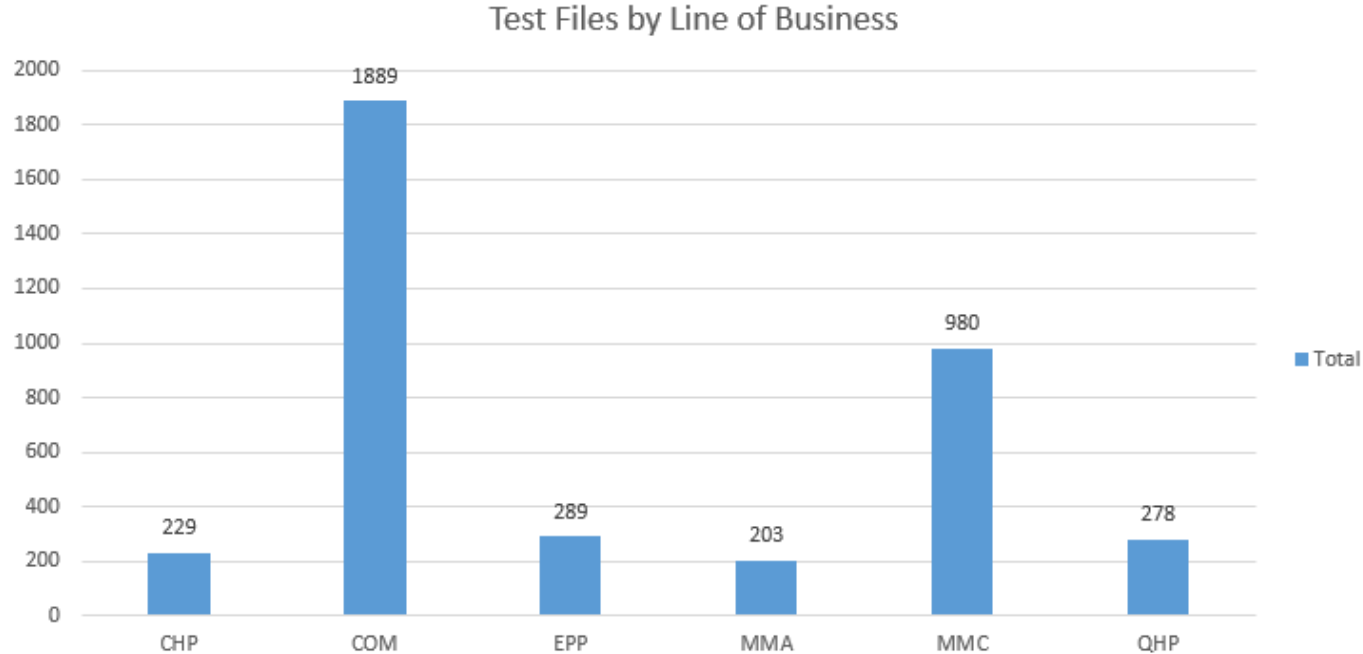


OSDS Submitter Testing

OSDS Submitter Testing: System Availability

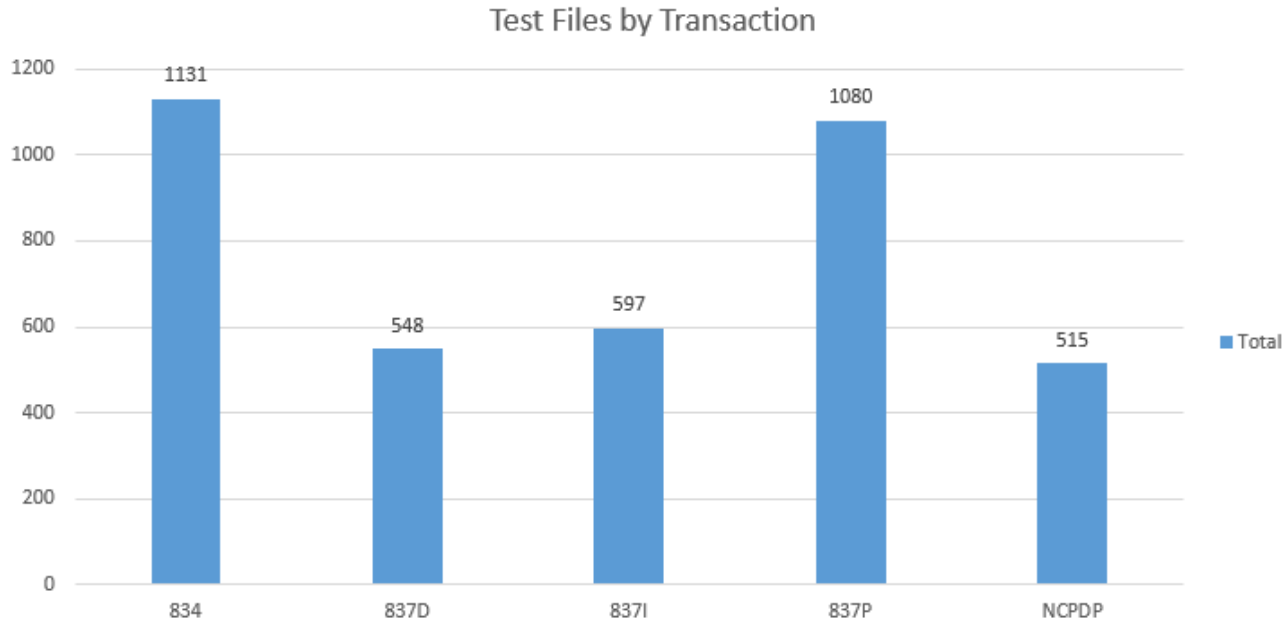
- Submitter Testing Began: 2/18/2020
- System Availability: Initially Monday – Friday 8AM – 6PM
- System Release Schedule: Initially weekly on Saturdays

OSDS Submitter Testing: Test Files by LOB



As of 7/20/2020

OSDS Submitter Testing: Test Files by Transaction Type



As of 7/20/2020

OSDS Submitter Testing: System Updates

- History data is available through cycle 2212 (January 8, 2020)
 - EIS submitters may submit adjustments and voids to their previously submitted EIS transactions
- Member validation is occurring
- Tier II transaction edits have been updated
 - 42 837 (x298, x299, x300) edits
 - 56 NCPDP edits
 - 11 834 x318 edits
- Known issues log and release notes are distributed weekly via SFTP. SFTP connection set-up is required to receive these documents.

OSDS Submitter Testing – August Training

| Sunday | Monday | Tuesday | Wednesday | Thursday | Friday | Saturday |
|--------|--|--|---|---|---|----------|
| | | | | | 31 OSDS Submitter Forum 1pm – 2pm | 1 |
| 2 | 3 837 Response File Training: 1-1:30pm | 4 NCPDP Response File Training 1-1:30pm | 5 834 Response File Training 1-1:30pm | 6 837: 277 DRA and Edit Disposition 1-1:30pm | 7 OSDS Submitter Forum 1pm – 2pm | 8 |
| 9 | 10 | 11 | 12 | 13 | 14 OSDS Submitter Forum 1pm – 2pm | 15 |
| 16 | 17 837 Response File Training: 1-1:30pm | 18 NCPDP Response File Training 1-1:30pm | 19 834 Response File Training 1-1:30pm | 20 837: 277 DRA and Edit Disposition 1-1:30pm | 21 OSDS Submitter Forum 1pm – 2pm | 22 |
| 23 | 24 | 25 | 26 | 27 | 28 OSDS Submitter Forum 1pm – 2pm | 29 |

OSDS Submitter: Questions

- Technical questions should be submitted to the Optum Help Desk
 - The role of the OSDS Help Desk is to resolve incidents as quickly and effectively as possible. All requests for assistance will be initiated through ServiceNow, either by phone (877) 363-5630 or by web submission: <https://optum.servicenow.com/itss2>
 - The OSDS Help Desk will be available to OSDS users 24 hours per day, seven days per week, 365 days per year – including all holidays.
- Policy, regulatory and compliance questions should be sent to apd.osds@health.ny.gov

OSDS Certification

OSDS Certification for Production

| Transaction | Target Start Date |
|-------------------|-------------------|
| 834 | July 10, 2020 |
| NCPDP | Late July |
| 837 Professional | Late July |
| 837 Institutional | Early August |
| 837 Dental | Early August |

Dependencies

- Severity of Identified Findings
- Remediation of Identified Findings
- Completion of Retesting

Details on the process and required actions will be available on the Health Connector.

OSDS Readiness

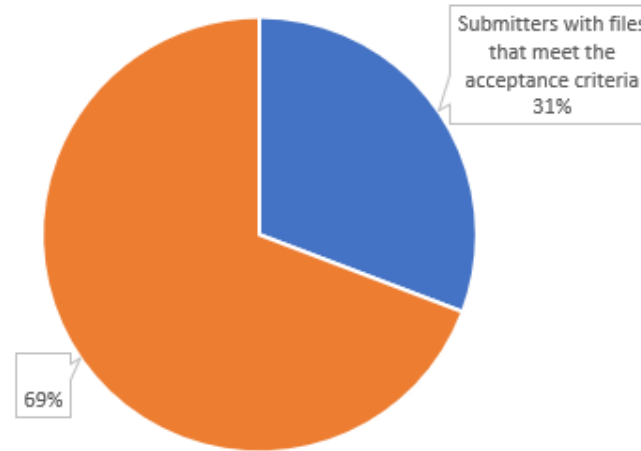
Minimum Certification Requirements

- Submit at least 6 file per transaction type with 40 or more records
- Acceptance rate of 90%
- Ability to process the associated response files

User Acceptance Testing Activities (Areas to Work on Now)

- Establish and test ECG Connection
- Submit files for all transactions/all Lines of Business
- Confirm ability to process response files
- Encounter Testing: Submit Original, Adjustment, and Voids
- Member Testing: Submit Adds, Changes, Cancels, and Terminations
- Volume Testing: Submit larger files
- Automation Testing

OSDS 834 Production Certification Status



13 submitters have delivered 834 files since 7/10/2020.
Of these, 4 have at least one file with a 90% acceptance rate or higher

As of 7/20/2020

Questions and Answers



APD Contact Information

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Email: apd.osds@health.ny.gov

NYS Health Connector: <https://nyshc.health.ny.gov/web/nyapd/apd-osds>

Optum OSDS Helpdesk: (877) 363-5630 or by web submission: <https://optum.service-now.com/itss2>

To subscribe to the APD Listserv, send an e-mail request to listserv@listserv.health.state.ny.us. In the body of the message, type:

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