



**Department
of Health**



**Department
of Health**

**All Payer
Database**



OPTUM®

Office of Quality and Patient Safety

Division of Information and Statistics

Original Source Data Submitter Project (OSDS)

APD Data Submitters Informational Session #12

Presented by: NYS All Payer Database and Optum Government Solutions, Inc.

June 2020 - Empire State Plaza, Albany NY

Agenda

OSDS Submitter Testing

OSDS Certification

Questions and Answers

OSDS Submitter Testing

OSDS Submitter Testing:

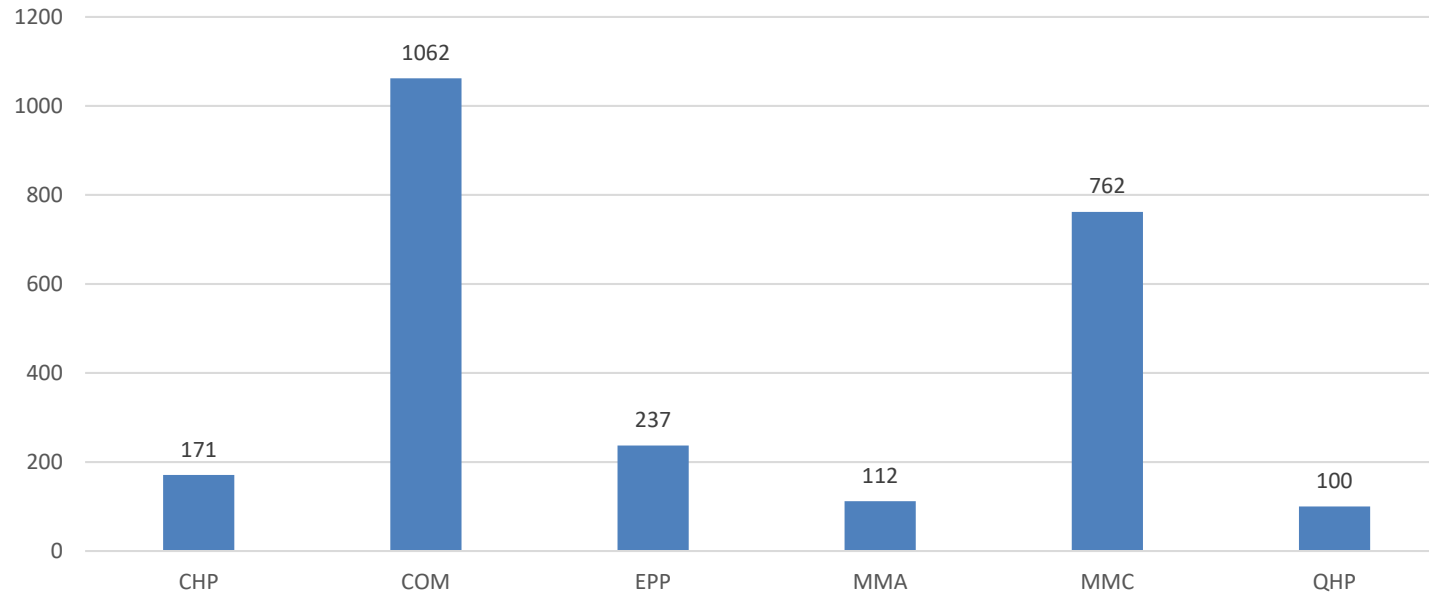
- Submitter testing started February 18, 2020
- Opportunity for submitters to test submissions and for the OSDS to find unreported issues
- Submitters submit data via the SFTP connection they have established with Optum. Response files returned via SFTP.
- There is a weekly Submitter Forums on Fridays
- Known issues log and release notes are distributed weekly via SFTP. Issues not identified on the known issues log should be reported to the Optum Help Desk

OSDS Submitter Testing: System Availability

- Submitter Testing Began: 2/18/2020
- System Availability: Initially Monday – Friday 8AM – 6PM
- System Release Schedule: Initially weekly on Saturdays

OSDS Submitter Testing: Test Files by LOB

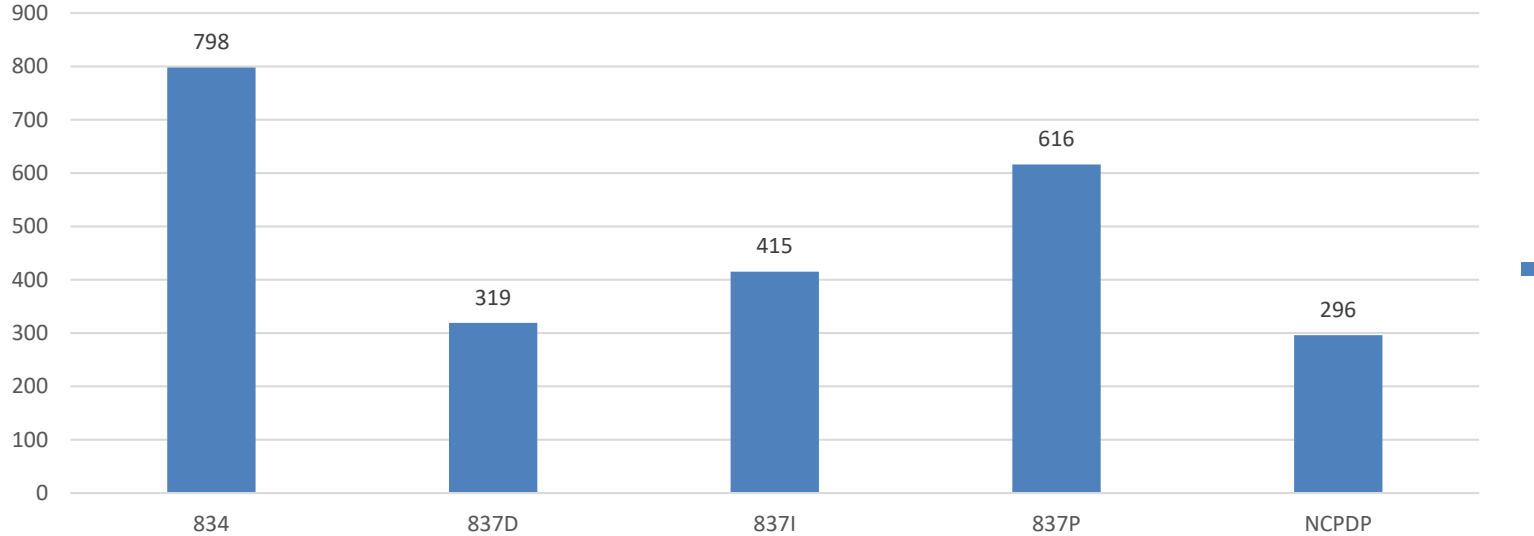
Test Files by Line of Business



As of 6/10/2020

OSDS Submitter Testing: Test Files by Transaction Type

Test Files by Transaction Type



As of 6/10/2020

OSDS Submitter Testing: System Updates

- History data is now available through cycle 2212 (January 8, 2020)
 - EIS submitters may submit adjustments and voids to their previously submitted EIS transactions
- Member validation is occurring
- Tier II transaction edits have been updated
 - 41 837 (x298, x299, x300) edits
 - 48 NCPDP edits
 - 8 834 x318 edits
- Known issues log and release notes are distributed weekly via SFTP. SFTP connection set-up is required to receive these documents.

OSDS Submitter Testing – June Training

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
31	1	2	3	4	5 OSDS Submitter Forum 1pm – 2pm	6
7	8 837 Response File Training: 1-1:30pm	9 NCPDP Response File Training 1-1:30pm	10 834 Response File Training 1-1:30pm	11 837: 277 DRA and Edit Disposition 1-1:30pm	12 OSDS Submitter Forum 1pm – 2pm	13
14	15	16	17	18	19 OSDS Submitter Forum 1pm – 2pm	20
21	22 837 Response File Training: 1-1:30pm	23 NCPDP Response File Training 1-1:30pm	24 834 Response File Training 1-1:30pm	25 837: 277 DRA and Edit Disposition 1-1:30pm	26 OSDS Submitter Forum 1pm – 2pm	27
28	29	30	1	2	3 OSDS Submitter Forum 1pm – 2pm	4

OSDS Submitter Testing: Questions

- Technical questions should be submitted to the Optum Help Desk
 - The role of the OSDS Help Desk is to resolve incidents as quickly and effectively as possible. All requests for assistance will be initiated through ServiceNow, either by phone (877) 363-5630 or by web submission: <https://optum.servicenow.com/itss2>
 - The OSDS Help Desk will be available to OSDS users 24 hours per day, seven days per week, 365 days per year – including all holidays.
- Policy, regulatory and compliance questions should be sent to apd.osds@health.ny.gov

OSDS Certification

OSDS Certification for Production

Transaction	Target Start Date
834	Early July
NCPDP	Mid to Late July
837 Professional	Mid to Late July
837 Institutional	Early August
837 Dental	Early August

Dependencies

- Severity of Identified Findings
- Remediation of Identified Findings
- Completion of Retesting

Details on the process and required action will be communicated in coming weeks.

OSDS Readiness

Minimum Certification Requirements

- Submit at least 6 file per transaction type with 40 or more records
- Acceptance rate of 90%
- Ability to process the associated response files

User Acceptance Testing Activities *(Areas to Work on Now)*

- Establish and test ECG Connection
- Submit files for all transactions/all Lines of Business
- Confirm ability to process response files
- Encounter Testing: Submit Original, Adjustment, and Voids
- Member Testing: Submit Adds, Changes, Cancels, and Terminations
- Volume Testing: Submit larger files
- Automation Testing

Questions and Answers



APD Contact Information

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Optum OSDS Helpdesk: (877) 363-5630 or by web submission: <https://optum.service-now.com/itss2>

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