Office of Quality and Patient Safety
Division of Information and Statistics
Original Source Data Submitter Project (OSDS)
APD Data Submitters Informational Session #12

Presented by: NYS All Payer Database and Optum Government Solutions, Inc.
June 2020 - Empire State Plaza, Albany NY
Agenda

OSDS Submitter Testing

OSDS Certification

Questions and Answers
OSDS Submitter Testing
OSDS Submitter Testing:

- Submitter testing started February 18, 2020
- Opportunity for submitters to test submissions and for the OSDS to find unreported issues
- Submitters submit data via the SFTP connection they have established with Optum. Response files returned via SFTP.
- There is a weekly Submitter Forums on Fridays
- Known issues log and release notes are distributed weekly via SFTP. Issues not identified on the known issues log should be reported to the Optum Help Desk
OSDS Submitter Testing: System Availability

• Submitter Testing Began: 2/18/2020
• System Availability: Initially Monday – Friday 8AM – 6PM
• System Release Schedule: Initially weekly on Saturdays
OSDS Submitter Testing: Test Files by LOB

Test Files by Line of Business

As of 6/10/2020
OSDS Submitter Testing: Test Files by Transaction Type

Test Files by Transaction Type

- 834: 798
- 837D: 319
- 837I: 415
- 837P: 616
- NCPDP: 296

As of 6/10/2020
OSDS Submitter Testing: System Updates

- History data is now available through cycle 2212 (January 8, 2020)
  - EIS submitters may submit adjustments and voids to their previously submitted EIS transactions
- Member validation is occurring
- Tier II transaction edits have been updated
  - 41 837 (x298, x299, x300) edits
  - 48 NCPDP edits
  - 8 834 x318 edits
- Known issues log and release notes are distributed weekly via SFTP. SFTP connection set-up is required to receive these documents.
**OSDS Submitter Testing – June Training**

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OSDS Submitter Testing: Questions

• Technical questions should be submitted to the Optum Help Desk
  – The role of the OSDS Help Desk is to resolve incidents as quickly and effectively as possible. All requests for assistance will be initiated through ServiceNow, either by phone (877) 363-5630 or by web submission: https://optum.service-now.com/itss2
  – The OSDS Help Desk will be available to OSDS users 24 hours per day, seven days per week, 365 days per year – including all holidays.

• Policy, regulatory and compliance questions should be sent to apd.osds@health.ny.gov
OSDS Certification
OSDS Certification for Production

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<td>837 Professional</td>
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<td>837 Dental</td>
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Dependencies

- Severity of Identified Findings
- Remediation of Identified Findings
- Completion of Retesting

Details on the process and required action will be communicated in coming weeks.
OSDS Readiness

Minimum Certification Requirements

• Submit at least 6 file per transaction type with 40 or more records
• Acceptance rate of 90%
• Ability to process the associated response files

User Acceptance Testing Activities (Areas to Work on Now)

• Establish and test ECG Connection
• Submit files for all transactions/all Lines of Business
• Confirm ability to process response files
• Encounter Testing: Submit Original, Adjustment, and Voids
• Member Testing: Submit Adds, Changes, Cancels, and Terminations
• Volume Testing: Submit larger files
• Automation Testing
Questions and Answers
APD Contact Information

All Payer Systems and Informatics
Division of Information and Statistics
Office of Quality and Patient Safety
New York State Department of Health
Corning Tower Room 1911
Albany, New York 12237
Phone: 518-474-4987

Email: apd.osds@health.ny.gov
NYS Health Connector: https://nyshc.health.ny.gov/web/nyapd/apd-osds
Optum OSDS Helpdesk: (877) 363-5630 or by web submission: https://optum.service-now.com/itss2

To subscribe to the APD Listserv, send an e-mail request to listserv@listserv.health.state.ny.us. In the body of the message, type:

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