

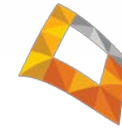


Department
of Health



Department
of Health

All Payer
Database



OPTUM®

Office of Quality and Patient Safety

Division of Information and Statistics

Original Source Data Submitter Project (OSDS)

APD Data Submitters Informational Session #10

Presented by: NYS All Payer Database and Optum Government Solutions, Inc.

April 2020 - Empire State Plaza, Albany NY

Announcement

OSDS Production Platform Go-Live

Submitters have provided feedback to the Department and expressed the following concerns:

- The COVID 19 Pandemic has resulted in a reallocation of submitter resources to focus on response efforts.
- Potential impacts from EIS to OSDS cut-over near the August 5, 2020 rate setting deadline.
- Potential impacts from EIS to OSDS cut-over prior to the completion of their internal OSDS development and testing.

In acknowledgment of these concerns, DOH will move OSDS Production Platform Go-Live to September 2020.

Agenda

OSDS Submitter Testing

OSDS MAP Submission Requirements

Questions and Answers

OSDS Submitter Testing

OSDS Submitter Testing:

- Submitter testing started February 18, 2020
- Opportunity for submitters to test submissions and for the OSDS to find unreported issues
- Submitters submit data via the SFTP connection they have established with Optum. Response files returned via SFTP.
- There is a weekly Submitter Forums on Fridays
- Known issues log and release notes are distributed weekly via SFTP. Issues not identified on the known issues log should be reported to the Optum Help Desk

OSDS Submitter Testing: Prerequisites

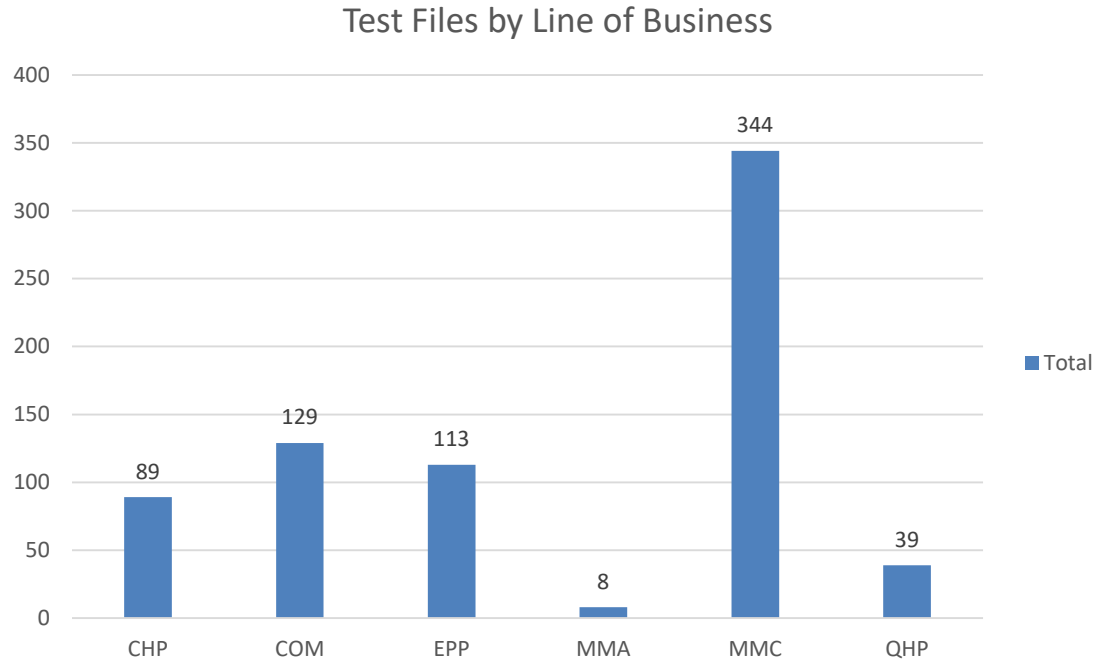
- ✓ Executed DSA
- ✓ Accepted EDI Registration form*
- ✓ Successful transmission via ECG/SFTP is required prior to OSDS testing

*Note: The EDI Registration form can be returned without the completion of the "plan information" tab so that a SFTP connection can be established while this information is being compiled.

OSDS Submitter Testing: System Availability

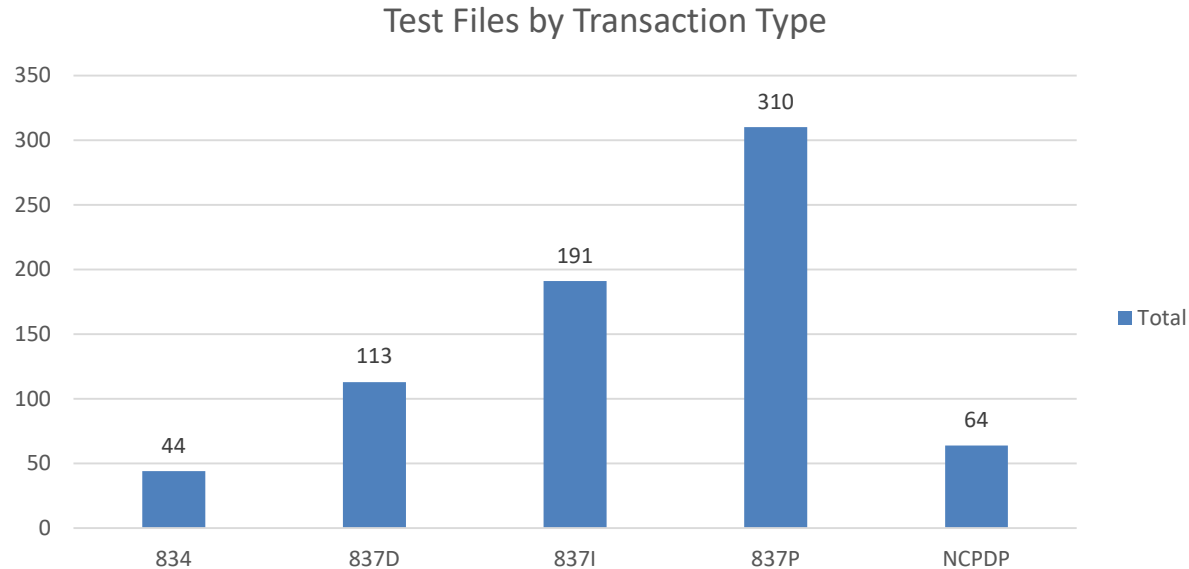
- Submitter Testing Began: 2/18/2020
- System Availability: Initially Monday – Friday 8AM – 6PM
- System Release Schedule: Initially weekly on Saturdays

OSDS Submitter Testing: Test Files by LOB



As of 4/8/2020

OSDS Submitter Testing: Test Files by Transaction Type



As of 4/8/2020

OSDS Submitter Testing: System Updates

- History data is now available through cycle 2212 (January 8, 2020)
 - EIS submitters may submit adjustments and voids to their previously submitted EIS transactions
- Response Files
 - 277DRA syntax errors have been corrected
 - Instances where response files were not generated has been resolved
- Tier II Transaction Edits have been updated
 - 28 837 (x298, x299, x300) edits
 - 17 NCPDP edits
 - 6 834 x318 edits
- Known issues log and release notes are distributed weekly via SFTP. SFTP connection set-up is required to receive these documents.

OSDS Submitter Testing – Training

April

2020

APD OSDS Training Calendar

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
			1 834 Response File Training 1-1:30pm	2 837: 277 DRA and Edit Disposition 1-1:30pm	3 OSDS Submitter Forum 1pm – 2pm	4
5	6 837 Response File Training: 1-1:30pm	7 NCPDP Response File Training 1-1:30pm	8 834 Response File Training 1-1:30pm	9 837: 277 DRA and Edit Disposition 1-1:30pm	10 OSDS Submitter Forum 1pm – 2pm	11
12	13 837 Response File Training: 1-1:30pm	14 NCPDP Response File Training 1-1:30pm	15 834 Response File Training 1-1:30pm	16 837: 277 DRA and Edit Disposition 1-1:30pm	17 OSDS Submitter Forum 1pm – 2pm	18
19	20 837 Response File Training: 1-1:30pm	21 NCPDP Response File Training 1-1:30pm	22 834 Response File Training 1-1:30pm	23 837: 277 DRA and Edit Disposition 1-1:30pm	24 OSDS Submitter Forum 1pm – 2pm	25
26	27 837 Response File Training: 1-1:30pm	28 NCPDP Response File Training 1-1:30pm	29 834 Response File Training 1-1:30pm	30 837: 277 DRA and Edit Disposition 1-1:30pm		



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OSDS Submitter Testing: Questions

- Technical questions should be submitted to the Optum Help Desk
 - The role of the OSDS Help Desk is to resolve incidents as quickly and effectively as possible. All requests for assistance will be initiated through ServiceNow, either by phone (877) 363-5630 or by web submission: <https://optum.servicenow.com/itss2>
 - The OSDS Help Desk will be available to OSDS users 24 hours per day, seven days per week, 365 days per year – including all holidays.
- Policy, regulatory and compliance questions should be sent to apd.osds@health.ny.gov

OSDS MAP Submission Requirements

OSDS MAP Submission Requirements

	834	837
Medicare Component	Need an 834 to reflect the Medicare enrollment information	Need an encounter representing the Medicare payment
	Use Program Suffix A	Use Program Suffix A
Medicaid Component	No 834 needed, enrollment information is received from eMedNY	Need an encounter representing the Medicaid payment
		Use Program Suffix M

Questions and Answers



APD Contact Information

All Payer Systems and Informatics
Division of Information and Statistics
Office of Quality and Patient Safety
New York State Department of Health
Corning Tower Room 1911
Albany, New York 12237
Phone: 518-474-4987

Email: apd.osds@health.ny.gov

NYS Health Connector: <https://nyshc.health.ny.gov/web/nyapd/apd-osds>

Optum OSDS Helpdesk: (877) 363-5630 or by web submission: <https://optum.service-now.com/itss2>

To subscribe to the APD Listserv, send an e-mail request to listserv@listserv.health.state.ny.us. In the body of the message, type:

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