



Department
of Health



Department
of Health

All Payer
Database



OPTUM®

Office of Quality and Patient Safety

Division of Information and Statistics

Original Source Data Submitter Project (OSDS)

APD Data Submitters Informational Session #9

Presented by: NYS All Payer Database and Optum Government Solutions, Inc.

March 2020 - Empire State Plaza, Albany NY

Agenda

OSDS Companion Guides

OSDS Submitter Testing

Part C Submission Specifications

Questions and Answers

OSDS Companion Guides

OSDS Companion Guides – March 2020

Updates to Companion Guides

- Data Submitter Information Companion Guide
- X12 837 Post-Adjudicated Claim Data Reporting Companion Guide
- X12 834 Plan Member Reporting Companion Guide
- NCPDP Post-Adjudication Standard Companion Guide
- Tier 2 Edit Dispositions

March 2020 Companion Guides - updates

- Added Medicare Advantage to Subscriber ID
- Modified verbiage for Patient Primary ID
- Removed the reference to Medicare Advantage for the 14 Digit HIOS requirements

OSDS Submitter Testing

OSDS Submitter Testing:

- Submitter testing started February 18, 2020
- Opportunity for submitters to test submissions and for the OSDS to find unreported issues
- Submitters submit data via the SFTP connection they have established with Optum. Response files returned via SFTP.
- There is a weekly Submitter Forums on Fridays
- Known issues log and release notes are distributed weekly via SFTP. Issues not identified on the known issues log should be reported to the Optum Help Desk

OSDS Submitter Testing: Prerequisites

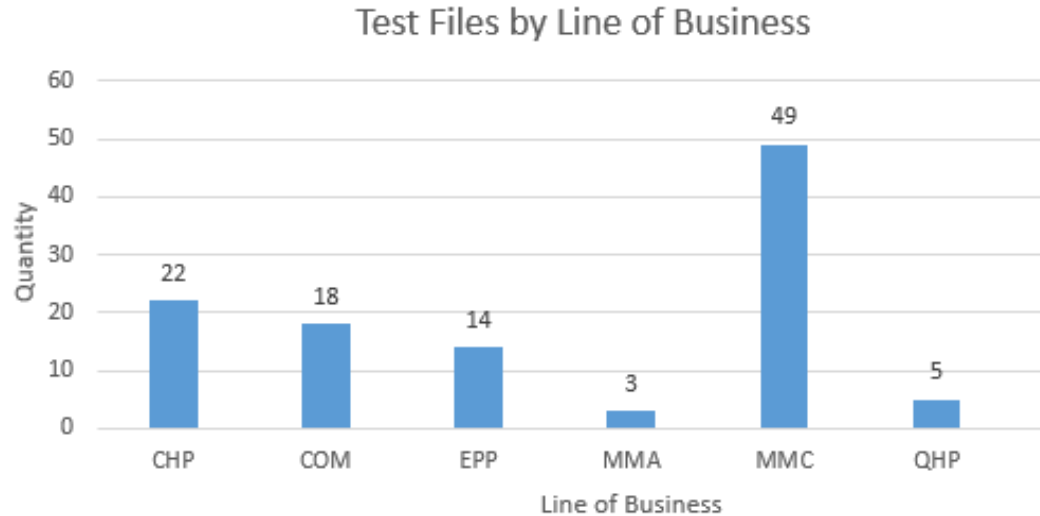
- ✓ Executed DSA
- ✓ Accepted EDI Registration form*
- ✓ Successful transmission via ECG/SFTP is required prior to OSDS testing

*Note: The EDI Registration form can be returned without the completion of the "plan information" tab so that a SFTP connection can be established while this information is being compiled.

OSDS Submitter Testing: System Availability

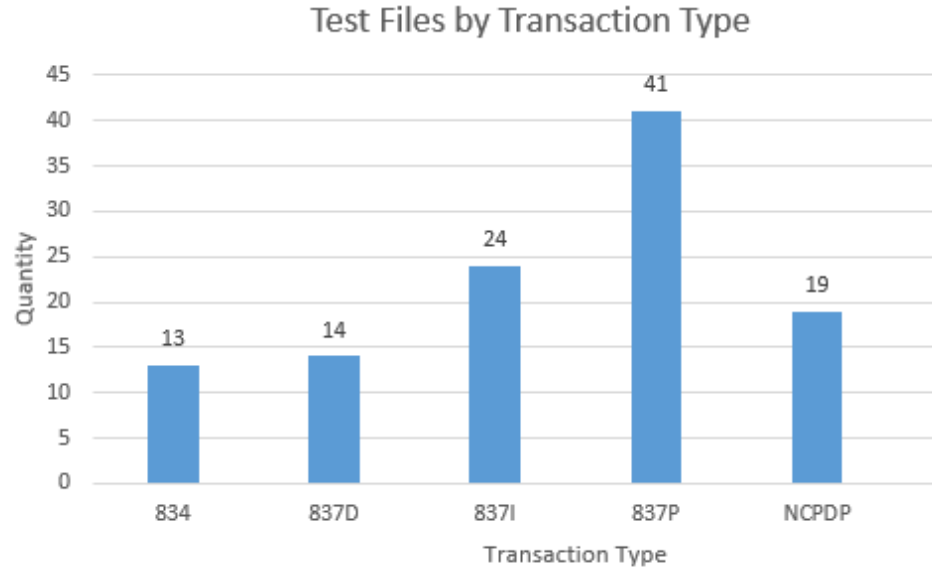
- Submitter Testing Began: 2/18/2020
- System Availability: Initially Monday – Friday 8AM – 6PM
- System Release Schedule: Initially weekly on Saturdays

OSDS Submitter Testing: Test Files by LOB



As of 3/13/2020

OSDS Submitter Testing: Test Files by Transaction Type



As of 3/13/2020

OSDS Submitter Testing – Certification

Prior to submitting files to the production environment a submitter must have successfully:

- exchanged files with the OSDS
- submitted at least 6 files per transaction with 40 or more records having an acceptance rate of 90%
- be able to process the associated response files

OSDS Submitter Testing – Training

March

2020

Monday	Tuesday	Wednesday	Thursday	Friday
² 837 Response File Training: 1-1:30pm	³ NCPDP Response File Training 1-1:30pm	⁴ 834 Response File Training 1-1:30pm	⁵ 837: 277 DRA and Edit Disposition 1-1:30pm	⁶ OSDS Submitter Forum 1pm – 2pm
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¹⁶ 837 Response File Training: 1-1:30pm	¹⁷ NCPDP Response File Training 1-1:30pm	¹⁸ Informational Webinar - DOH 12-1pm	¹⁹ 837: 277 DRA and Edit Disposition 1-1:30pm	²⁰ OSDS Submitter Forum 1pm – 2pm
²³ 837 Response File Training: 1-1:30pm	²⁴ NCPDP Response File Training 1-1:30pm	²⁵ 834 Response File Training 1-1:30pm	²⁶ 837: 277 DRA and Edit Disposition 1-1:30pm	²⁷ OSDS Submitter Forum 1pm – 2pm
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OSDS Submitter Testing: Questions

- Technical questions should be submitted to the Optum Help Desk
 - The role of the OSDS Help Desk is to resolve incidents as quickly and effectively as possible. All requests for assistance will be initiated through ServiceNow, either by phone (877) 363-5630 or by web submission: <https://optum.servicenow.com/itss2>
 - The OSDS Help Desk will be available to OSDS users 24 hours per day, seven days per week, 365 days per year – including all holidays.
- Policy, regulatory and compliance questions should be sent to apd.osds@health.ny.gov

Part C Submission Specifications

Part C Submission Specifications

- Issuer/Plan/Product Identification
 - Issuer ID is the NAIC or Optum assigned Payer ID when an applicable NAIC is not available
 - The Plan ID is expected to be the Medicare Contract ID
 - Product Identification is expected to be the benefit package ID
- Member ID
 - The Plan assigned member ID is expected as the Primary ID reported in Loop 2100A NM109
 - The Medicare Beneficiary Identifier (MBI) is expected to be reported in the Loop 2000 REF02 where REF01 = F6

Questions and Answers



APD Contact Information

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Optum OSDS Helpdesk: (877) 363-5630 or by web submission: <https://optum.service-now.com/itss2>

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