

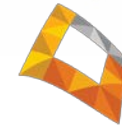


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OPTUM®

Office of Quality and Patient Safety Division of Information and Statistics Original Source Data Submitter Project (OSDS) APD New Data Submitters Informational Session #1

Presented by: NYS All Payer Database and Optum Government Solutions, Inc.

December 2019 - Empire State Plaza, Albany NY

Agenda

Overview

Readiness Survey Highlights

OSDS Response Files

Testing

Help Desk

Questions and Answers

Overview

This meeting offers new data submitters with the opportunity to communicate directly with NYSDOH and Optum about topics relevant to OSDS data submission including, but not limited to:

- Data Submitter Agreement (DSA) execution
- EDI registration form
- File development
- File transfer
- Response file retrieval and processing
- Accessing the portal

OSDS Project Timeline



Readiness Survey Highlights for New Data Submitters

- A readiness survey was distributed in September 2019
- 6 unique organizations self-identified as new data submitters
 - Half have not purchased an 837 Implementation Guide
 - The majority have not purchased an 834 Implementation Guide
 - The majority do not have a NY.gov account
 - Confidence to submit 834, 837 or NCPDP transactions by January 1, 2020 was low

OSDS Checklist

- Complete your DSA
- Complete your EDI Registration Process (form and connections)
- Complete your Optum Help Desk Account
- Register for your NY.gov account
- Purchase implementation guides for transactions from X12 and NCPDP for transactions you're submitting
- Utilize the Companion Guides in conjunction with the Implementation Guides to develop your submissions.

Implementation Guides

Full implementation guide specifications must be purchased from X12 and NCPDP for any transactions you are submitting

- Off-exchange and Medicare Advantage, commercial member data – X12 Plan Member Reporting 834 (X318)
- Medical and dental encounter data – X12 Post Adjudicated Claims Data Reporting (PACDR) 837 (X298, X299, X300)
 - Health Care Claim Data Reporting Acknowledgment (277) Implementation Guide (X364)
- Pharmacy encounter data – National Council for Prescription Drug Programs Post Adjudication Standard (NCPDP) v4.2

Release Update: OSDS Guidance Manuals

Data Submitter Information
Companion Guide

Version 1.1

(October 2019)

X12 837 PACDR
Companion Guide

Version 1.2

(October 2019)

X12 834 Plan Member
Reporting Companion
Guide

Version 1.1

(October 2019)

NCPDP Post-Adjudication
Standard Companion Guide

Version 1.1

(October 2019)

Tier 2 Edit Disposition
Spreadsheet

Version 1.1

(October 2019)



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<https://nyshc.health.ny.gov/web/nyapd/apd-osds>

NY.gov Account

- An NY.gov account is required for submitters to access summary level submission reports on the web portal.
- To register for an NY.gov account please go to <https://my.ny.gov/> choose the “Don’t have an Account” button to register.

OSDS Response Files

OSDS 837 Response Files

- TA1 – Response that indicates whether the file envelope structure is syntactically compliant and other file level data checks.
- 999 – Response that indicates whether the is syntactically compliant with the implementation guide (X12 837 X298, X299, X300) and successfully translated.
- 277DRA – Record level response that contains both accepted and rejected encounters. Any, and all, failed edits are reported. Each edit is represented by an iteration of an STC segment leveraging all three status composites as applicable.

OSDS NCPDP Response Files

- RxFA – Response that indicates whether the file envelope information is correct and compliant.
- RxTA – Response that indicates whether the file was in the expected NCPDP format and able to be translated correctly.
- RxCA – Proprietary response file providing a claim level Accepted or Rejected status of each encounter in an NCPDP PACDR file. Rejected encounters will be reported as a separate row for each failed edit using OSDS edit codes.

OSDS 834 Response Files

- TA1 – Response that indicates whether the file envelope structure is syntactically compliant and other file level data checks.
- 999 – Response that indicates whether the is syntactically compliant with the implementation guide (X12 834 X318) and successfully translated.
- 834RL – Proprietary response file providing a Accepted or Rejected status of each member record. Rejected members will be reported as a separate row for each failed edit using OSDS edit codes.

OSDS Testing

OSDS Testing

- Executed DSA, accepted EDI Registration form and successful transmission via ECG/SFTP is required prior to OSDS Testing
- PHI and PII may be sent in test files as the OSDS testing location is secure
- For each transaction type, 6 test files with a minimum of 40 records with a 90% acceptance rate must be demonstrated before being allowed to submit production files.

OSDS Help Desk

OSDS Help Desk

- The role of the OSDS Help Desk is to resolve incidents as quickly and effectively as possible. All requests for assistance will be initiated through ServiceNow, either by phone (877) 363-5630 or by web submission: <https://optum.servicenow.com/itss2>
- The OSDS Help Desk will be available to OSDS users 24 hours per day, seven days per week, 365 days per year – including all holidays.

Questions and Answers



APD Contact Information

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